

## Expect More with Blue Cross Blue Shield Global®

EXPERIENCE PEACE OF MIND WITH OUR IN-HOUSE MEDICAL ASSISTANCE SERVICES

Brought to you by the international healthcare experts at



#### Our integrated Global Health and Safety (GHS) team provides 24/7/365 support and expert coordination around the world in the event of a medical emergency

When emergencies happen away from home, it takes an even greater level of expertise to effectively navigate the nuances of the local healthcare system and maintain global partnerships to transport members safely and efficiently. Our GHS model manages care across all stages of health – from routine needs to serious situations.

Support Insight on Pre-trip Provider Before an local healthcare planning recruitment Assignment system Support Chronic condition Prescription transfer Direct During an and medical and appointment payment Assignment monitoring scheduling Support Medical escort Repatriation of During a **Evacuations** and bedside mortal remains Crisis visits

#### End-to-End Medical and Non-Medical Support

#### Our medical assistance solution is unique to **GeoBlue<sup>®</sup>. Our in-house GHS team works together** with our operational teams to get members appropriate care in the most efficient way.

In addition, this team governs any activity delivered by independent assistance vendors and supports positive outcomes for shared clients.



doctors, hospitals, air ambulance providers. and medical escorts



all transportation logistics and transfer to receiving facility

# An integrated solution results in fewer delays, greater cost containment and predictability.

We play a direct role in all medical evacuations through our integrated medical assistance team, enabling us to:

Focus on quality and continuity of care

Be flexible and engage the right resources at the right time depending on geography, time sensitivity and member-specific needs Promptly review benefits and coverage information which reduces delays and misinformation

### **Cost Model Comparison**

The value of GeoBlue's integrated fully insured solution

	BCBS GLOBAL EXPAT PLAN WITH GEOBLUE IN-HOUSE MEDICAL ASSISTANCE	INDEPENDENT MEDICAL ASSISTANCE VENDOR
PRICING MODEL	Annual premiums set at start of policy year Cost of all care paid by GeoBlue after plan deductibles which can be <b>as low as \$0</b> GeoBlue works to deliver <b>optimized cost and</b> <b>quality</b> to maintain affordability of premiums and build	Annual access fee <b>plus fee-for-service and</b> <b>out-of-pocket medical expenses</b> at point of use Actual evacuation cost: Can range from <b>\$25,000 - \$75,000+</b> Guarantee of payment issuance to admitting facility: <b>\$25,000 or more</b>
	business over multiple years Risk spread across many clients	Additional potential employer costs Supplemental coordination fees, such as: • Ground handling: \$1,000 - \$1,500
IMATED SOST ALYSIS*	EMPLOYER COST AT POINT OF USE:	<ul> <li>Medical escort(s): \$1,500 - \$7,000 per day</li> <li>Medical monitoring: \$250 per day</li> <li>POTENTIAL EMPLOYER COST AT POINT OF USE:</li> </ul>
ANA	ΨΟ	\$30,000 - \$80,000

\*Representative case scenario based on select case histories. Medical vendor costs are representative estimates based on industry intelligence.

#### **Medical Evacuation Journey**







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CORP2119-BRK-9/21