

Eclaims Can Be Accessed Through the Geoblue® Mobile App and in the Member Hub on www.geobluestudents.com

- Members will follow a step-by-step submission process in order to file a claim and to upload and store supporting documents
- Each step of the submission process has tips that assist users in entering valid information
- · After your first claim submission, your contact information and bank details will automatically pre-fill
- Members can check their claim status online at any time

If Necessary, Claims Can Still Be Submitted via Email, Fax or Postal Mail. A Printable Claim Form Is Also Available in the Member Hub

- Email: claims@geo-blue.com
- Fax: +1-610-482-9623
- Postal Mail: Claims incurred INSIDE the U.S., Puerto Rico and U.S. Virgin Islands

GeoBlue, Attn: Claims, P.O. Box 21974 Eagan, MN 55121

Claims incurred OUTSIDE the U.S., Puerto Rico and U.S. Virgin Islands

GeoBlue, Attn: Claims Department, P.O. Box 1748, Southeastern, PA 19399-1748, USA



Questions?

Contact our 24/7/365 Global Service Center

Email: Please email through the GeoBlue mobile app or Member Hub

Outside the U.S.: **1-610-263-3847** Inside the U.S.: **1-844-268-2686**

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